

Privacy Policy

General

The terms of this Privacy Policy (hereinafter referred to as “Policy”), apply exclusively to the services contracted and used through the domains taticview.com, taticview.com.br, taticview.com and taticview.com.br (hereinafter “TaticView ® ”). This Policy will inform the user of TaticView (hereinafter “User” or “You”) how we use your personal data.

This Policy describes how it requests, collects, stores, shares, uses and protects the User's personal data, as a consequence of the registration / use, until its unsubscription from TaticView, whose services provided are defined in the document TaticView Terms of Use (hereinafter referred to as TaticView Terms of Use) "Terms of use").

Upon registering, the User acknowledges, and agrees, with this Policy and also with the Term of Use document, both made available and updated on the TaticView website, IT IS NOT POSSIBLE TO USE TATICVIEW WITHOUT YOURS (Policy and Terms of Use) Use) DUE SCIENCE AND AGREEMENT. As a condition of using TaticView, you consent to the terms contained in this Policy, and in the Terms of Use document, and agree that they may eventually be updated to better serve you and to better protect your personal data.

SADIG®, the sole owner of TaticView services, is committed to respecting, protecting, maintaining transparency in relation to any personal information that You may share with us and will not use it for different purposes and / or incompatible with the use of TaticView. SADIG will endeavor to comply with all laws applicable to the level of protection of privacy and security of personal information.

For the purposes of this Policy, personal information is considered to be any and all data related to the natural person, which can identify him or lead, directly or indirectly, to his identification. This Policy describes privacy practices regarding the collection, use, protection and deletion of your personal information by TaticView, both online and offline, these practices being described in detail below.

Collected data

For a Natural Person to be considered a TaticView User, he must, necessarily and consciously, provide the following personal data: (1) full name; (2) e-mail address; (3) country; (4) preferred language; and (5) your company name.

Additionally, if the User is a Natural Person and needs to buy credits to use the paid version of TaticView, he must inform his data for collection: (1) full name; (2) Id Code; (3) full billing address; (4) name printed on the credit card; (5) credit card number; (6) credit card validity; and (7) CVV (card verification code). Fields 4, 5, 6 and 7, immediately above, are requested only when the User chooses to pay credits by credit card and these fields are never stored by TaticView.

As SADIG is unable to confirm who the person is registering, it is not responsible for the information entered by Users in the TaticView registration and / or subscription process.

Online Underage Protection and Privacy

SADIG does not knowingly collect Personal Information from users who are under 18 years of age and does not intentionally collect data from them.

Information Use and Storage:

Personal Information

During the Registration Process for creating a user account, SADIG requests some personal information, such as your e-mail and a password, which will be used solely for the purpose of providing access to your user account. Your name and email address will be used to inform you regarding new services, releases, upcoming events and changes in the Privacy Policy and/or Terms of Use.

Eventually SADIG will have access to third party data, provided by you, as part of some function present in TaticView. This data can include names, e-mail addresses and others. These data will only be used to meet your needs as expressed and as part of the services provided by SADIG, on TaticView. Except for card operators, which request information from your credit card for approval of the credit purchase operation, SADIG does not disclose or share information about the User, and third parties, with anyone, nor does it use it in any type of promotion or disclosure or other purpose beyond those expressed to you. When you choose the option to share content or refer a friend to the website, we ask for your email and name data only to send, once, an informative email.

Usage Details

Details related to your use of TaticView, such as time, frequency, duration, usage patterns, amount of storage used, IP address, type of browser, pages viewed, information specific to mobile devices, geographic location, dates and times, can be recorded by SADIG in order to improve our services and help us to constantly improve your experience of using TaticView.

User Account Contents

SADIG stores and maintains files, documents, emails and other information from your user account at safe servers. In order to prevent loss of data due to errors or system failures, SADIG also keeps backup copies of data including the contents of your user account. Hence your files and data may remain on our servers for some days after deletion or termination of your user account. SADIG assures you that the contents of your user account will not be disclosed to anyone and will not be accessible even to SADIG employees except in circumstances specifically mentioned in this Privacy Policy and Terms of Services. SADIG also does not process the contents of your user account for serving targeted advertisements.

Financial Information

For services that require payment, SADIG requests your billing data only for processing and making bank slips available or charging via credit cards. We do not store any type of financial information provided by the User.

Visitor Details

For services that require payment, SADIG requests your billing data only for processing and making bank slips available or charging via credit cards. We do not store any type of financial information provided by the User.

Cookies Usage

TaticView uses cookies to enhance your experience using our services. By selecting the website language a permanent cookie will be stored in your computer to remember your preference. TaticView may also use temporary cookies to keep your account session. Temporary cookies will be removed from your computer each time you close your Internet browser.

Links to External Websites

Some pages of TaticView.com website contain links to external websites. You must verify the privacy practices of such other websites. SADIG is not responsible for the manner of use or misuse of information made available by you at such other websites. SADIG encourages you not to provide Personal Information, without assuring yourselves of the Privacy Policy Statement of each other website.

With Who SADIG Shares Information

SADIG may need to disclose Personal Information to our affiliates, service providers and business partners solely for the purpose of providing TaticView services to you. In such cases, SADIG will also ensure that such affiliates, service providers and business partners comply with this Privacy Policy Statement and adopt appropriate confidentiality and security measures. SADIG will obtain your prior specific consent before it shares or discloses your Personal Information to any person outside SADIG for any purpose that is not directly connected with providing its services to you. SADIG may share generic aggregated demographic information not linked to any Personal Information regarding visitors and users with our business partners and advertisers. Please be aware that laws in various jurisdictions in which SADIG operates may obligate us to disclose user information and the contents of your user account to the local law enforcement authorities under a legal process or an enforceable government request. In addition, SADIG may also disclose Personal Information and contents of your user account to law enforcement authorities if such disclosure is determined to be necessary by SADIG in our sole and absolute discretion for protecting the safety of our users, employees, and the general public.

Information Security

SADIG has partners that adopt industry appropriate data collection, storage, and processing practices and security measures, as well as physical security measures to protect against unauthorized access, alteration, disclosure or destruction of your Personal Information, username, password, transaction information and data stored in your user account. Access to your name and email address is restricted to our employees who need to know such information in connection with providing TaticView services to you and this information are bound by confidentiality obligations.

Your Choice and Information Usage

You will be required to provide Personal Information to register for TaticView services. If you choose not to provide your Personal Information, SADIG will be unable to provide You with its services. You have the option to choose which kind of emails and content you want to receive, however, you may not be able to receive email notifications of new services, releases, upcoming events and changes to the Privacy Policy Statement should you decide to opt-out of receiving all messages from SADIG. In the event SADIG decides to use your Personal Information for any purpose other than as stated in this Privacy Policy, SADIG will offer You have an effective way to opt out. You may cancel the receiving of newsletters and any other messages from TaticView, except messages related to TaticView use or subscription.

Access, Update and Removal of Personal Information

SADIG provides users with access to their own Personal Information. Users may correct, update or remove any such Personal Information accessing their user account.

Illegal Activities Investigation

SADIG may need to provide access to your Personal Information and the contents of your account to our employees and service providers for the purpose of investigating any suspected illegal activity or potential violation of the terms and conditions for use of TaticView. However, SADIG will ensure that such access is in compliance with this Privacy Policy and subject to appropriate confidentiality and security measures.

Privacy Policy Enforcement

SADIG make periodic reviews to ensure that Personal Information provided by you is used in conformity with this Privacy Policy Statement. If you have any concerns regarding our adherence to this Privacy Policy or the manner in which Personal Information is used for the purpose of providing TaticView services, please contact our care center at privacy@taticview.com that SADIG will address your concerns. SADIG will also co-operate with regulatory authorities in this regard if needed.

Change Notifications

Changes to SADIG Privacy Policy will be posted on our website in order to keep you informed of any changes in nature of information collected, a manner of collection, use and sharing of information. If at any point SADIG decides to use Personal Information in any manner different from that stated at the time it was collected, SADIG will notify You by email and provide You with the ability to opt out of these new uses. You will not receive email notification of minor changes to the Privacy Policy. If you are concerned about how your Personal Information is used, you should periodically check our Privacy Policy or contact our care center at privacy@taticview.com .

Controller and Supervisor

SADIG, holder of TaticView services, a company registered with CNPJ / MF nº 91.028.530 / 0001-01, headquartered at Rua João Pessoa, 1918, conj 23, 95780-000, Montenegro, RS,

Brazil, is the controller of the personal data collected of TaticView Users participating in this Privacy Policy.

Mr. Luiz Ohlweiler, Director of Technology at SADIG, is responsible for the treatment of personal data of Users, collected by TaticView.

If you have any questions regarding this Privacy Policy, please contact our care center at privacy@taticview.com.

FAQ

1. What is meant by Policy?

For the purposes of this document, "policy" is understood as a set of measures aimed at achieving an end.

2. Who is SADIG?

It is the developer and holder of marketing rights over TaticView services.

3. What does SADIG want with its Privacy Policy?

With this Policy, SADIG seeks to comply with the LGPD, General Data Protection Law (GDPR), in order to protect the personal data and privacy of Users who use TaticView services.

4. How does SADIG capture users' personal data?

- Online form voluntarily filled out by users during their registration process on the TaticView services, which includes the user name, your email address, country, language, and company.
- Automatic capture of information sent by the user's computer, cell phone, or other access devices. For example data on pages accessed, IP address, device ID or identifier, type of device, location information, computer and connection information, mobile network information, page statistics, traffic to and from the sites, referral URL, advertising data, standard web log data, and other information. In the interest of the user, most devices (computers, cell phones, etc.) allow disabling the location service.
- Automatic capture of anonymous information by means of "pixel tags", "flash cookies" or other local means of storage provided by the browser or applications, hereinafter referred to simply as "Cookies", which consist of data files, placed in the your device when the user accesses the TaticView services, aiming to monitor user behaviors, direct marketing campaigns and apply security features, etc.
- Providing users with voluntary online forms of information for groups of discussions, chatboxes or other similar communities. This information is basically: username, your address, phone number, and email address.

- Fetching through online forms of financial data to, if appropriate, enable users to purchase "TaticView Credits", which can be formalized through "bank slips" or "credit cards".
- Information provided by the user in "support tickets". Support tickets are online forms through which the user can make contact with the support team.
- If You choose to use the social network Facebook to perform your identification in the process of signing up for TaticView services, we point out that Facebook can share your information already in your (Facebook) power, only if you allow it.

5. For what does SADIG would use your personal data?

- User identification;
- Improvement of services;
- Receive the payment from the purchase of "TaticView Credits";
- Solve problems;
- Detect and correct frauds and illegal activities;
- Avoid the violation of the "Privacy Policy" and/or "Terms of Use";
- Protect the infrastructure of TaticView services;
- Perform advertising, updates, and promotions;
- Comply with the guidelines of the Brazilian Civil Registry, maintaining records of connection and access;
- Comply with the GDPR (General Data Protection Regulation).

6. Does SADIG share users' personal data?

Subject to court orders, SADIG DOES NOT share, DOES NOT sell and DOES NOT rent, for anyone, information from its users, whether it is automatically taken from the devices used by the users, whether they are provided voluntarily by the users themselves, in addition to acting strongly in the preservation of data, of its confidentiality, through its internal information security policy.

7. How does SADIG store and protect the users' personal data?

TaticView services are fully operated in the cloud, more precisely on AWS (Amazon Web Services) servers.

AWS is internationally recognized as having secure and reliable data centers and is responsible for protecting its customers/users' data by making use of the best security practices, be they physical, technical and administrative. These practices are designed to reduce the risk of loss, misuse, unauthorized access, disclosure, and alteration of data, including methodologies and tools such as firewalls and data encryption, physical access controls to data centers, and authorization controls to the access of information.

8. What rights do the TaticView Users have?

- Ask SADIG to remove you from email marketing relationships, so that you, the user,

- stop communicating about events and promotions.
- Disable Cookies if your browser or add-on allows. With the exception in cases where Cookies are necessary to assure the quality of the provision of TaticView services. Refusing Cookies may interfere with the use of these services.
- Review and edit your personal information at any time by accessing your account and profile.
- Through your access, informing username and password, request the cancellation of your subscription and the deletion of your data, which will be carried out immediately by TaticView itself.
- Confirm the existence of personal data processing, at the request of the User, to our service center, through the e-mail privacy@taticview.com, when it will grant the confirmation of the existence of personal data treatment, under the terms of the legislation applicable, which may be carried out, depending on the complexity of the request, (1) immediately and simply, or (2) within 15 (fifteen) business days, counted from the User's request, in more detail.

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